



- Cash automation platform -

Smart Monitoring Platform



The Smart Monitoring platform (former Universal Cloud) allows you to view all your machines on a single application in real time and automates the processing tasks.

The challenges

Managing a fleet of disparate safes made by different manufacturers and located at remote sites is a complex and expensive process for organizations.

The solution

The Smart Monitoring cloud platform offers a simple solution for connecting all types of automatic cash processing machines (smart safes, cash recyclers, ATMs, kiosks and drop boxes). The data like transactions, stocks and the technical statuses of all the machines are available in real time on the online platform and the mobile application. All the processing operations, e.g. reporting, POS data integration, daily credit processing with banks or the dynamic management of service providers, can be automated thanks to our interfaces and predictive algorithms .

The functions

- ✓ Secure online platform and mobile app
- ✓ POS reconciliation and reporting of cash register overages/shortages for each employee
- ✓ Daily exporting of deposits from the shop to the bank for next-day account crediting

- ✓ Dynamic management of the CIT's pick-up processes (notification if a given threshold is exceeded, or predictive analysis)
- ✓ Livedesk: technical notifications are sent instantaneously to the Helpdesk support team

The benefits

- ✓ 6000+ safes from 10 different manufacturers in 10 countries are connected to the Monitoring platform, involving several dozen banks and CITs.
- ✓ Thanks to the APIs developed by ALVARA, the safe connection process requires no local installation on site. The user-friendly and intuitive platform makes it possible to connect a machine and manage access rights in a few clicks.
- ✓ All ALVARA software applications are developed in-house and can therefore be adapted depending on your requirements. The platform can be customized with your company's logo thanks to a dedicated URL and generate personalized reports, while other specific developments can be implemented by our engineers.

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